

**HUBUNGAN KECERDASAN EMOSIONAL DENGAN KINERJA
PERAWAT DI RUANG IGD RUMAH SAKIT DR. SOEKARDJO
KOTA TASIKMALAYA**

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ABSTRAK

Kecerdasan emosional adalah kesadaran diri, kepercayaan diri, komitmen, dan integritas, serta kemampuan seseorang dalam berkomunikasi, memengaruhi, dan menerima perubahan. Perilaku perawat terletak pada karakter kinerjanya, karena kinerja perawat adalah cara manusia berpikir, merasakan, dan menjalin hubungan satu sama lain. Tujuan penelitian ini adalah menganalisis hubungan antara kecerdasan emosional dengan kinerja perawat. Penelitian ini menggunakan desain potong lintang. Populasi dalam penelitian ini adalah perawat di unit gawat darurat RSUD dr. Soekardjo Kota Tasikmalaya, yang terdiri dari 9 responden. Sampel penelitian ini berjumlah sembilan perawat yang memenuhi kriteria inklusi dengan menggunakan teknik purposive sampling. Variabel bebasnya adalah kecerdasan emosional dan variabel terikatnya adalah kinerja perawat. Data diambil dengan menggunakan kuesioner dan dianalisis menggunakan uji Spearman Rho dengan tingkat signifikansi $< 0,05$. Hasil penelitian menunjukkan adanya hubungan yang signifikan antara kecerdasan emosional dengan bukti fisik ($p=0,018$, $r=0,756$) dan keandalan ($p=0,018$, $r=0,756$). Tidak terdapat hubungan yang signifikan antara kecerdasan emosional dengan daya tanggap ($p=0,089$, $r=0,598$), keyakinan ($p=0,052$, $r=0,66 \mu$), dan empati ($p=0,626$, $r=0,189$). Dapat disimpulkan bahwa terdapat hubungan antara kecerdasan emosional dengan bukti fisik dan keandalan, yang berarti semakin baik kecerdasan emosional perawat, semakin baik pula kinerjanya. Namun, tidak terdapat hubungan antara kecerdasan emosional dengan daya tanggap, keyakinan, dan empati. Penelitian lebih lanjut perlu diperluas untuk meneliti hubungan antara kecerdasan praktis dengan daya tanggap, keyakinan, dan empati.

Kata Kunci: kecerdasan emosional, kinerja perawat

**RELATIONSHIP BETWEEN EMOTIONAL INTELLIGENCE AND
NURSE'S PERFORMANCE BASED ON KOPELMAN'S CONCEPT IN
EMERGENCY ROOM OF DR. SOEKARDJO HOSPITAL
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ABSTRACT

Emotional intelligence is self-awareness, self-confidence, commitment and integrity as well as one's ability in communicating, influencing, and accepting change. Nurses behavior lies in the character of nurse's performance, as nurse's performance is the way humans think, feel and have a relationship with one another. The aimed of this study was to analyze the relationship between emotional intelligence and the performance of nurses. These study was used cross-sectional design. The population in these study was the nurse in emergency room dr. Soekardjo hospital Tasikmalaya city, comprising 9 respondents. The sample were nine nurses who fulfilled to the inclusion criteria by using purposive sampling techniques. The independent variable was emotional intelligence and the dependent variable was nurses' performance. Data were retrieved by using questionnaire and analyzed by using Spearman Rho test with significance level < 0.05 . The results showed that there were significant relationship between emotional intelligence and tangibles ($p=0.018$, $r=0.756$) and reliability ($p=0.018$, $r=0.756$). There were no significant relationship between emotional intelligence and responsiveness ($p=0.089$, $r=0.598$), assurance ($p=0.052$, $r=0.66$ 1), and empathy ($p=0.626$, $r=0.189$). It can be concluded that there were relationship between emotional intelligence with tangibles and reliability, which mean the better nurse's emotional intelligence, the better their performance. However, there were no relationship between emotional intelligence and responsiveness, assurance and empathy. Further research should be extend to research relationship between practical intelligence and responsiveness, assurance and empathy.

Keywords: *emotional intelligence, nurses' performance*